



Joseph M. Rubino

6919 Sea Place Avenue

St. Augustine, FL 32086

JMRubino@aol.com

904-797-6941

www.jmrubinoconsulting.com

Joseph M. Rubino is one the nation's premier transit experts, having worked on projects involving ground passenger transportation in 40+ states. Mr. Rubino's career has spanned more than 48 years, 1st as an executive and now as an expert witness and industry consultant. He not only has great expertise in transit operations, business development, and regulatory issues, but he is also a renowned industry leader..



His expertise in passenger ground transportation includes:

- Ride-sharing & ride-hail services such as Uber & Lyft (TNCs)
- Non-emergency medical transport (NEMT) including wheelchair vans
- ADA & Non-ADA Paratransit for the disabled & the elderly
- Public bus, charter bus, school bus, hotel, parking, airport shuttle bus
- Taxicabs, sedan services & all forms of for-hire livery
- Limousine, executive car and all premium car services
- Trolleys, party buses, & tour buses
- Issues involving moving people in wheelchairs, sexual assaults by drivers, workplace issues, employment disputes, and transit industry regulations.

Expert Witness- Mr. Rubino has served as an expert witness 300+ times since 2008 and his case portfolio has consistently been split at approximately 50%-50% for Plaintiff/Defense work. Prior to opening his own firm in 2002, Mr. Rubino was identified by his former employer, Metro Transportation Services of Miami, Florida, more than 50 times in legal matters as his company's Corporate Representative. Combined with his work for his own firm, he has worked on legal matters some 350 times, has been deposed more than 100 times, and has testified in court more than 25 times. He has opined on 100+ cases involving wheelchair transportation, 130+ cases involving medical transportation, and 35+ cases involving TNC/Ride Hail services like Uber and Lyft.

Author & Speaker- Since 2010, Mr. Rubino has been a featured columnist for **The Transportation Alliance**, the nation's oldest industry group founded by John Hertz in 1919, and he has spoken at every annual convention since 2000. He has published 600+ peer-reviewed industry articles/columns/studies/reports and has given 400+ industry speeches/presentations.

Quoted regularly in national media- His comments on the for-hire passenger transportation industry have appeared in a wide variety of major media outlets such as The Washington Post, USA Today, CNN, Fox News, CBS News, ABC News, Forbes Magazine, Bloomberg News, the Guardian, Scripps Howard News Service, Watchdog.org, the Miami Herald, the Fort Lauderdale Sun-Sentinel, the Orlando Sentinel, the Florida Times Union, the Saint Augustine Record, the Washington Times, the Huffington Post, the New Orleans Times-Picayune, the Dallas Morning News, the Fort Worth Star-Telegram, the Denver Post, The Toledo Blade, the Transportation Leader, TLC Magazine, Long-Term Living Magazine, and others.

Experience re: Disabled Passengers- Mr. Rubino has been a pioneer in elderly and disabled transportation in the United States. He was the General Manager of the first ADA Paratransit Service in the country in 1976, and also managed the very first contracted NEMT transportation service for Medicaid recipients. He spent 26 years at Metro Transportation in Miami, Fla, managing a 750 vehicle fleet, including approximately 350 wheelchair accessible vehicles. ***Metro's fleet transported more than 10,000 wheelchair passengers per week for more than 20 years for a total of more than 10 MILLION wheelchair riders transported during that period of time.***

Transportation Credentials re: Safety Training- Mr. Rubino has been heavily involved in driver safety training since the mid-1970's. He has had training in the following Training Programs, all of which are recognized by the for-hire transportation industry:

- "Understanding Special Passengers"- Training program by Project Action
- "PRACTICUM", Passenger Assistance Training- Film Slide Presentation produced by The Transportation Management Association, Dallas, Texas
- "Trading Places Video Training", Passenger Assistant Techniques from Project Action
- "Lift Operation", S/series Training- Ricon Corporation, Pacoima, California
- "Reversing the Trend- Driver Safety"- Smith Systems, Dallas, Texas
- "STARTS" Training, Pre-Trip Inspection- Rice Transportation Safety Institute, Wash, D.C.
- "Street Smart"- Smith Systems, Dallas, Texas

Experience with Wheelchair Passenger Transportation Nationwide- Since becoming a consultant in 2002, he has provided consulting services to some of the largest wheelchair passenger paratransit systems in the United States, including Pace in Chicago, Access a Ride in New York City, DART in Dallas, Access a Ride in Denver, Access in Los Angeles, METROLift in Houston, MTA Accessible Services in San Francisco, SEPTA in Philadelphia, MTA Paratransit in Maryland, WMATA in Washington, DC, Access in Pittsburgh, Outreach in San Jose, CA, Palm Tran in West Palm Beach, FL, Lynx in Orlando, FL, and in dozens of other cities.

Federal Consulting Experience- Results of his national consulting & research studies have been published by:

- The Federal Transit Administration (**FTA**)
- FTA's Project Action
- The Veterans Administration (**VA**)
- TRB's Transit Cooperative Research Program
- The Transportation Research Board
- The National Academies of Sciences, Engineering, and Medicine
- The National Research Council
- The National Aging and Disability Transportation Center
- The National Center on Senior Transportation
- The National Research and Training Center on Blindness and Low Vision
- The Transportation Alliance

He has conducted training seminars for the Federal Transit Administration in the following cities:

- Seattle, WA
- Las Vegas, NV
- Denver, CO
- Dallas, TX
- Kansas City, MO
- Chicago, IL
- Tampa, FL
- Washington, DC
- Arlington, VA
- New York City, NY
- Providence, RI

He has also conducted transportation training seminars for:

- the Massachusetts Department of Transportation,
- the Michigan Department of Transportation,
- the Virginia Department of Rail and Public Transportation,
- the Florida Public Transit Association,
- the Florida Commission for the Transportation Disadvantaged.
- the Houston, TX Convention & Visitors Bureau
- the Charlotte (NC) Douglas International Airport
- the Lee County International Airport (Ft. Meyers, FL)
- the Charlotte, NC Convention & Visitors Bureau

Mr. Rubino has consulted on transit issues with government regulators in California, Washington State, Oregon, Colorado, New Mexico, Texas, Missouri, Kentucky, Illinois, Iowa, Tennessee, Indiana, Ohio, West Virginia, Pennsylvania, New York, Connecticut, Mississippi, North Carolina, South Carolina, Florida, and Washington, DC.

Mr. Rubino's client list has included:

- **Transit Industry Leaders-** Veolia, Transdev, Connex, LogistiCare, MV Transportation, First Group/First Transit, Southeasterns, National MedTrans, Keolis North America, One Call, Owl Transportation, Z-Trip
- **Federal Agencies-** The Federal Transit Administration (FTA), the Veterans Administration (VA), the Transit Research Board (TRB), The National Academies of Science, Engineering, and Medicine, the Transportation Cooperative Research Program (TCRB), and Project Action
- **State and Municipal Agencies-** Florida DOT, Michigan DOT, Virginia DRPT, MTA NYC Transit, Los Angeles Metro Transit Authority, Houston METRO Lift, San Francisco Municipal Transportation Agency, San Jose Valley Transit Authority, Capital Area Transit System, Baton Rouge, LA, Valley Regional Transit, Boise, ID, North Florida Transportation Planning Organization, Jacksonville, FL, the Hillsborough Area Regional Transit District, Greater Hartford Transit District, TARTA, Toledo, OH, New Haven Transit District, District of Columbia, City of Buffalo, NY
- **Insurance Companies-** Nationwide Insurance, Travelers Insurance, Lancers Insurance, Atlas Financial Holdings
- **Healthcare Organizations-** Blue Cross/Blue Shield, Humana, Prudential, United HealthCare, Cigna, HealthSouth, Tenet HealthSystems, HCA Healthcare, Kaiser Permanente
- **Business Leaders-** Motorola, Ericsson Communications, Carnival Cruise Lines, Royal Caribbean Cruise Lines, the Special Olympics

Mr. Rubino has consulted or provided an expert opinion in the field of Ground Passenger Transportation on cases or projects involving the following states and cities:

Alabama- Mobile, Birmingham, Gulf Shores, Daphne, Fair Hope, Foley

Alaska- Kenai, Soldotna, Anchorage

Arizona- Phoenix, Scottsdale, Tempe, Globe, Prescott, Glendale

Arkansas- Little Rock, Sherwood

California- Anaheim, Long Beach, Gardena, San Diego, San Francisco, San Jose, Los Angeles, Norwalk, Whittier, Sacramento, Folsom, Stockton, Oakland

Colorado- Denver, Fort Collins, Boulder, Aurora, Colorado Springs, Greeley

Connecticut- Hartford, New Haven, West Haven, Trumbull, Bridgeport, Cromwell, Middletown, Manchester, Putnam, Norwalk, Andover

Florida- Miami, South Miami, Miami Beach, Hialeah, Orlando, Ft. Meyers, St. Petersburg, West Palm Beach, Boca Raton, Jacksonville, Daytona Beach, Pensacola, Ft. Lauderdale, Stuart, St. Augustine, Gainesville, Naples, Clearwater, Tampa, Tallahassee, Key West, Coral Gables, Pensacola, Orange Park, Flagler Beach

Georgia- Atlanta, Camilla, Ray City, College Park, Newnan

Hawaii- Honolulu

Idaho- Boise, Nampa, Meridian, Garden City, Coeur d'Alene

Illinois- Chicago, Bloomington, Normal, Oak Brook, Lake Forest, Springfield, Rock Island, Moline

Indiana- Evansville, Indianapolis, Richmond, Fort Wayne

Iowa- Des Moines, Dubuque, Davenport, Bettendorf

Kansas- Topeka, Kansas City, Mission

Kentucky- Louisville, Lexington, Bowling Green, Owensboro

Louisiana- New Orleans, Baton Rouge, Lake Charles, Metairie

Maryland- Baltimore, Frederick, Bethesda, Savage, Silver Spring, Glen Burnie, Clinton, Gaithersburg, Bowie, Linthicum, Washington, D.C.

Massachusetts- Boston, Bridgewater, Pittsfield, Lexington, Plymouth, Foxboro, Martha's Vineyard, Quincy

Michigan- Detroit, Ann Arbor, Lansing, Grand Rapids, Marquette, Mount Pleasant

Minnesota- Minneapolis, Stillwater, St. Cloud, Willmar, Sauk Rapids, Sauk Centre

Mississippi- Gulfport, Biloxi, Jackson, Clay County, Columbus, Starkville, Greenville, Tupelo, Mendenhall, Pascagoula

Missouri- St. Louis, Kansas City, Independence

Montana- Bozeman

Nevada- Reno, Las Vegas, Laughlin

New Jersey- Ft. Lee, Ridgewood, Newark, Cape May, Pennsauken, Haddonfield, Asbury Park

New Mexico- Albuquerque, Las Cruces, Santa Fe

New York- Buffalo, Niagara Falls, New York City (Brooklyn, Queens, Staten Island, The Bronx), South Hampton,

East Hampton, Garden City, Islip, Sag Harbor, Wappinger's Falls, Schenectady
 North Carolina- Charlotte, Winston Salem, Wilmington, Wilkesboro, Salisbury, Greensboro, Concord
 Ohio- Cleveland, Toledo, Columbus, Dayton, Kent, Ravenna, Newark, Cincinnati, Akron, Bowling Green, Sylvania, Perrysburg, Lima, Warren
 Oklahoma- Oklahoma City, Tulsa, Enid, Pryor
 Oregon- Portland, Coos Bay, Bandon, Klamath Falls
 Pennsylvania- Pittsburgh, Philadelphia, Allentown, Mars, Harrisburg, West Chester, Fallentimber, Paoli, White Haven, White Oak, Lancaster, Ebensburg, Berwick
 South Carolina- Columbia, Charleston, Dillon
 South Dakota- Rapid City, Silverfish
 Tennessee- Memphis, Nashville, Knoxville, Crossville, Jackson, Franklin
 Texas- Houston, Dallas, Ft. Worth, Austin, El Paso, McAllen, Waco, Weatherford, Decatur, Elgin, Lubbock
 Utah- Salt Lake City, St. George
 Virginia- Alexandria, Arlington, Richmond, Fairfax, Floyd, McLean, Manassas, Lynchburg, Virginia Beach, Newport News, Hampton
 Washington- Seattle, Everett, Vancouver, WallaWalla
 West Virginia- Charleston, Huntington, Weirton, Parkersburg
 Wisconsin- Janesville, Milwaukee, Madison, Hudson, New Richmond, Plymouth, Green Bay, Oconomowoc

Joseph M. Rubino's Expert Witness Case List by Transportation Industry Sector, Defense Cases are in BOLD

NEMT- Non-Emergency Medical Transportation

2022- Deltona, FL- O'Brien vs First Care Transport, 7th Judicial Circuit Court, Case No 2020-11629 – CIDL
2022- Bellaire, TX- Villela vs Bienvenu Transportation, & Medical Transportation Mgmt, Dallas County Court
2022- Indianola, MS- Dixon v Reflections Adult Daycare, Sunflower County Circuit Court, Case No: 2019-0239
 2022- Youngstown, OH- Pascarella v. Provide-A-Ride, Mahoning County Common Pleas Court, Case No. 21BE0146
 2022- Tacoma, WA- Peterson v Paratransit Svcs & Access4Care, Pierce Co. Superior Court, Case No. 21-2-04905-4
 2021- Flint, MI- Rogers vs Suburban Mobility Authority Regional Transportation
 2021- Miami, FL- Solorzano vs IMC Health, 11th Judicial Circuit Court, Case No 2020-027910-CA-01
 2021- Norfolk- Davis, vs Sentara Life Care Corporation, Norfolk Circuit Court Case No. 710CL19009253-00
2021- Chicago, IL- Winn vs A & I Medical Transportation ,Cook County Circuit Court, Case No. 2019L007255
2021- Oklahoma City- Hardaway vs LogistiCare & Sooner Transit, Oklahoma District Court, Case No. CJ-2020-82
2021- Kansas City, MO- Cottonaro v Express Medical Trans, Jackson Co. Circuit Crt, Case No. 2016-CV34151
 2021- Milwaukee, WI- Heck vs Transit Express, Milwaukee County Circuit Court Case No: 20-CV-2948
2021- Las Vegas, NV- Edna Wood vs Desert Cab, Clark County District Court, Case No. A-21- 834465-C
2021- Kansas City- Lanigan v Express Medical, Jackson Co. Circuit Crt, Case No. 2016-CV24509
2021- Milwaukee, WI- Johnson vs Jordan Transit, Milwaukee County Circuit Court Civil Case
 2021- Chicago, Il- Johnson/Rosa, vs Nash, et al., Cook County Circuit Court, Case No. 18 L 3443
 2021- Chicago, Il- Corning vs Aaron, et al., Cook County Circuit Court, Case No. 16 L 5389
 2021- Chicago, Il- Schmidt vs. Nash, et al, Cook County Circuit Court, Case No. 16 L 10574
 2021- Memphis, TN- Dickerson v. United Medical Transportation, LLC, Shelby County Circuit Court
2021- Norfolk- Davis vs. Sentara Life Care Corporation, Norfolk Circuit Court Case No. 710CL19009253-00
 2020- Jackson, MS- Scott vs Singing River Health Systems, Mississippi Circuit Court Case No. 2019-00105
2020- Suitland, MD-Waters v CPR Medical Trans, Prince Georges Co. Circuit Court, Case No.CAL19-21520
2020- Washington, DC- Telfair v MBI Logistics, DC Superior Court, Case No. 2020 CA 002524V
 2020- Miami, FL-Pochette v Executive Ride, 11th Judicial District Court, Case No. 2018-026236-CA-01
2020- Las Vegas, NV- Feavel v Veterans Administration, District Court Case No. 2:19- CV-01305-GMN
 2020- Williamsport, PA- Ferguson v. Lock Haven EMS, Common Pleas Court, Lycoming County; Case No.: 19-1625
 2020- Lancaster, PA- Angela Morgan vs. Central Medical Ambulance Services, Court of Common Pleas
2020- Milton, FL- Ramsey v A & J Medical Transport, 1st Judicial Court of Santa Rose Co, Case No. 97259908
2020- Tampa, FL- Patrick E. Byrne vs Owl Transportation & Travelers Insurance, 13th Judicial Circuit Court
2020- Washington, DC- Dade-McCraw v. Transerves, D. C. Superior Court, Case No. 2018 CA 002372 M
2020- Sacramento, CA- Hernandez vs TLC Medical Transportation, California Superior Court Case
2020- Fairfax, VA- Charles Adams vs Brighter Way Transport, LLC & Samuel Agyei Bright
2019- Cleveland, OH, Pugh v. Good Hands Transport, Court of Common Pleas Case No. CV-19-916314
2019- Milwaukee, WI- Engel v. Silver Streak, Milwaukee County Circuit Court, Case No. 2018CV002346
2019- Marshall Co, MS, Jenes, v Integrity Transport, Marshall Co. Circuit Court Cause No. CV2018-063

2019- West Palm Beach, FL- George vs On-Wheels Transportation, Palm Beach County Court, Civil Case
2019- Las Vegas, NV, Torres vs Smith and On Demand Sedan, Clark Co. Circuit Court, Case No. 5838-044
2019- Pomona, CA- Flores v. Angel Medical Transportation, Los Angeles County Court, Case No. BC672943
2019- Huntsville, AL- Hobson v. Elder Ride, Madison County Circuit Court, Case No. 47-CV-2018-901617
2019- Allen County, IN, Trout v Companion Transport, Allen Superior Court, Case No. 02D03-1810-CT-000624
2019- Alexandria, VA- Chapman vs Christian Medical Transportation, Circuit Court case No. CL 19001291
2019- Ebsenburg, PA- Shade vs Med Trans, Court of Common Pleas Cambria County, File No. 602022
2019- Punta Gorda, FL- Alyce Boese vs Ambitrans, 20th Judicial District Court, Charlotte County, FL, Civil Case
2019- Jackson, MS- Fairley v Mobile One Transportation, Jackson Co. Circuit Court, Case No. 2018-00, 198 (3)
2019- Berwick, PA- Lipinski, vs Berwick Ambulance, Luzerne County Common Pleas Court, Case No.2018-4637
2019- Claremore, OK- Moyer vs 24 Hour Medical Escort, Rogers County District Court, Case No. CJ- 18-405
2019- Oklahoma City, OK- Bates vs McCoy Transportation- Oklahoma District Court, Case No. CJ-2017-1974
2019- San Antonio, TX- Garcia v. H & I of Texas, 225th District Court of Bexar County, Case No. 2018CI17912
2019- Houston, TX- Devereaux v. Cypress Express, Harris Co.129th Judicial District Crt, Case No. 2018-05962
2019- San Antonio, TX- Hilario vs. CNTX Transport, 225th District Court of Bexar Co. Case No. 2018-CI-11873
2019- Santa Fe, NM- Sandoval v Express Transportation, 1st Judicial Dist Crt Case No. D-101-CV-2018-02068
2019- Milwaukee, WI- Vargas v Soma Transportation, Milwaukee Co. Circuit Court, Claim No. 3CBLG17000940
2019- Fresno, CA- Dominguez v AM PM Medical, Fresno County Superior Court, Case No. 18CECG00672
2019- Las Vegas, NV- Niedbalski v. Ortega & American Investments, Clark County Circuit Court, A-18-7784-10C
2019- Columbia, SC- Day vs Pro-Care, Richland Co. Common Pleas Court, Case No. 2018-CP-40-01160
2019- Omaha, NE, Mason vs Golden Plains Transportation, Inc., Claim No. 33CBLG18002402
2019- Fort Worth, TX- Wood v. Anointed Logistics; Tarrant County District Court Cause No.141-303221-18
2019- Jackson, MS- Wells v Groome Transportation, Hinds Co. Circuit Crt, 1st Judicial Dist. Case No 19-139
2019- Atlanta, GA- Still v Community Healthcare, State Court of Gwinnett County, Case No. 2018-CP-40-01160
2019- Paoli, PA- Ric Dutton vs Remed Long Term Community Residential, Claim # 5837A95483701088301
2019- Riverside, CA, Lewis v. Superior Shuttle, California Superior Court, Case No. MCC1900156
2019- St. Louis, MO- Carlin v. Care Medical Trans, St Louis Circuit Court, Case No. 1822-CC10700
2019- Memphis, TN- Mary Woods vs Med Transport Memphis, 13th Circuit Court of Memphis, TN
2019- Joliet, IL- Gandy-Butler vs Cardinal Transportation, Will County Circuit Court, Case No. 2017L000287
2019- Elkins, WV- Crickard vs Mountain State, Randolph County Circuit Court, Civil Action No. 17-C-152
2019- San Diego, CA- Richard Nabhan v. Secure Transport, & Cal-Med Services, Inc.. San Diego Superior Court
2019- Los Angeles, CA-Howard v. Hovlus Transportation, State Superior Court, Case No. BC637494
2018- Sacramento, CA- Nunes v Vantage Transport, Cal.Superior Court, Case No. STK-CV-UPI-2017-2120
2018- Denver, CO- Rita Spottedhorse v. Amazing Wheels, Arapahoe District Court, Case No. 2018CV30662
2018- Greensboro, NC- Estate of William Marsh v. Staywell Senior Care and Randolph Hospital
2018- Vero Beach, FL- Anthony Gioia vs The ARC of Indian River County, Inc.
2018- San Antonio, TX- Rodriguez v. H & I of Texas, LLC, 225 District Court, Case No 2018CI03913
2018- Ft. Myers, FL- The Estate of Geraldine Jennings vs Gulfshore Private Home Care, LLC
2018- **Oklahoma City, OK- Hedges vs Priority Care, District Court Case No. C-17-933-SLP**
2018- Cleveland, OH- Murphy v Society for Equal Access, Tuscarawas County Court Case No. 2017CM100780
2018- San Antonio, TX- Moya vs. CNTX, 37th Judicial District Crt of Bexar County, Cause No. 2017-CI-18872
2018- Minneapolis, MN, Abdi Abdullahi vs Twin City Mobility, Atlas Investigations File No AI-2831
2018- Oxford, MS- Eddie Mae Coleman v. TC Express, Insurance Claim No. 33CBLG16000633-BI
2018- Troy, NY- Lewis vs Rejha Group, NY St Supreme Court, Rensselaer County Index No.: 245240
2018- Houston, TX- Lewis vs Cypress Express, Harris Co District Court, Cause No. 2017-16289
2018- Klamath Falls, OR- Kelly-Kennedy v. Klamath Medical Trans, Claim No. 33CBLG14002383 240I39
2017- Cleveland, OH- Wilford v. 2 E-Z Medical Trans, Cuyahoga County Court, Case No. CV 17 879843
2017- Simpson Co., MS- Brown vs SCCAA, Circuit Court of Simpson County, MS, Cause No. 2016-143-1
2017- Lynchburg, VA- Perkins vs B & S Express, City of Lynchburg Circuit Court, Court File No. CL 16-70
2017- Hartford, CT- Michael Kulmatiski vs MacDonald Carrera, & Connecticut Handivan, Inc.
2017- Tupelo, MS- Rogers vs On-Time Transportation, Lee County Circuit Court, Case No. CV15-121
2017- Ft. Worth, TX- Miller vs Omega Transport, Tarrant County District Court, Cause No 017-283888-16.
2017- Globe, AZ- Mahl vs E & M Services, Gila County Superior Court, Case No. CV201600062
2017- Sarasota, FL- Ray Williams v Covenant Transport, DBA Doctors Transportation Services
2017- Atlanta, GA- Mornay vs Southeastrans, Fulton County State Court, Civil Action File No. 13EV018002
2016- Denton, TX- Jackson v Von First, 442nd District Crt of Denton County, TX as Cause No. DC-14-10184-367
2016- Greenville, MS- Smith v Delta Transportation, Washington Cnty Circuit Court, Cause No. 2016-0075CI
2016- Bowie, MD- Graham v Rely On Tran, Princes George Ct, Circuit Court Case No. CAL 15-20912
2016- Waco, TX- Springer vs Visiting Angels, McClellan Co, TX District Court, Cause No. 2015-1557-5

2016- Greenville, MS- Ludie Smith vs Delta Transportation Washington Co., MS Cause No 2016-0075 CI
 2016- St. Petersburg, FL- Goffe, Patti vs. Baycare Home Care, Pinellas County FL Case No 15-002178-CI
2016- Metairie, LA, Mann v. Shaw Group Transportation, 1st Judicial Court No: 589-838, Div B
2016- St. Louis, MO- Harris v. All Area Transport, St Louis County, Case No. 13SL-CC026892016
2016- Dillon County, SC Miles v Meditam, Common Pleas Court, , Docket No.: 2015-CP-17-413
2016- Cleveland, OH- Santiago v DaySpring, Cuyahoga Common Plea Court Case No. 15CV849961
 2016- Las Vegas, NV- Lacombe v Dewane White & LifeTrans, Clark Co. Case No. A-15-720164-C
2015- Dallas- Iris Booth v. NAZ Transportation, Dallas County Court, Cause No. CC-15-01623-C
2015- Washington, DC- Jones-Moon vs Gadosolo Transportation, Case No.: 2014 CA007996
 2015- NYC, NY- Paul Meichung Ng v Exclusive Ambulette, State Supreme Court, Case 534/13
 2015- McAllen, TX, Emma Vela vs. Corazon Day Care Center, Texas Circuit Court
 2014- Riviera Beach, FL, Mary Bishop v. It Makes a Difference Inc. , Civil Action
2014- Columbus, MS- Danny Logan vs. On-Time Transportation, Case: 13CI1:14-CV-00137
 2014- Richmond, IN, State of Indiana, Doerflein v Care-a-Van, No. 89C01-1206-CT-000027
 2014- Cleveland, OH- James Johnson vs. Mobil Martin, County Court Case No. CV-13-803833
2013- St. Cloud, MN, Tumberg v. Stradtmann & Care Home Serv, Court File No.: 73-CV-12-11627
 2013- Brooklyn, NY- Walden v. AlmazTrans, NY Supreme Court, Index No. 500634/2011
 2013- Yonkers, NY- Carlos Sostre v. D & J Trans, NY State Supreme Court Case No. 306783/10
 2013- Boise, ID- Roberts v. J & A Transport, Inc.- Case No. CV PI1209051
 2013- Atlanta, GA- Graham v. Mitchell, Lord & Myers- Civil Action File No. 11A40281-1
2012- Morristown, NJ- Estate of Jean McNeil vs Pulse Transportation, Docket No.ESX-L-9407-10
 2011- Las Vegas, Nevada, Clark County District Court, Case No. A09-605985-B
2009- Brown vs Southeastrans, District Court, Charleston, South Carolina, Case Number 2007-07461ad

ADA Paratransit for the Disabled & Elderly

2020- Milwaukee, WI- Von Behren v Transit Express, State of Wisconsin Circuit Court, Case No 19-CV-1365
 2020- Gainesville, FL- Fleming, Faye vs MV Transportation, Eighth Judicial Circuit Court of Alachua County
 2020- Houston, TX- Harrison Smith vs Yellow Cab Paratransit, 164th Judicial Court, Cause No. 2019-32748
 2019- St. Petersburg, FL- Sweeney vs Bay Care, Pinellas County Circuit Court, Case No. 18-008397-CI Section: 11
 2019- Orlando, FL- Wilkerson v MV Transportation, 9th Judicial Circuit Court of Florida, Case No. 2015-CA-010553-O
2019- Baltimore, MD- Dorsey vs MV Transportation, MD Circuit Court of Baltimore, Case No. 24C19001206
2019- Cleveland, OH- Pascarella, v Provide a Ride, Mahoning County Common Pleas Crt, Case No. 19 CV243
 2019- Gainesville, FL Frederick Evans vs MV Transportation, Eighth Judicial Circuit Court of Alachua County
 2019- Concord, NC- Lessane v Cabarrus County Transportation, N, Carolina Superior Court, Case No. 18-CVS-1139
2019- Akron, OH- Morataya. v Metro RTA, U.S. District Court, No. District of Ohio; Case No. 5;17-CV-01133-SL
 2019- Glendale, AZ- Poure vs MV Transportation, Maricopa County Superior Court Case No. CV2018- 005346
2018- Las Vegas, NV- Hostetler vs First Transit, Clark County District Court Case No. A-16-733967-C
2018- Milwaukee, WI- Gathings v. Buckle Up, Milwaukee County District Court, Case No. 2018PR000250.
 2018- Milwaukee, WI, Beverly Wells vs National Express, LLC and Old Republic Insurance
2017- Tampa, FL- Johnson vs Hillsborough Area RTA, 13th Judicial Circuit Court, Case No. 15-CA-005042
 2017- Gainesville, FL- Shyree Wimberly vs. MV Transportation, Inc., Eighth Judicial Circuit Court of Alachua County
2016- Clearwater, FL- Nancy Wetmore v. Clearwater Transportation, Pinellas County Circuit Court
2016- Oklahoma City, OK- Jarrett v. TLC Rides; Civil Court Claim No. 63CBLG14001132
 2016- San Jose, CA- Watson vs Yellow Cab Peninsula Inc, Santa Clara County Case No. 115 CV 289121
 2016- Las Vegas, NV- Swope vs First Transit, Clark County Nevada, Case No: A -15-723979 – C
 2015- Pittsburgh, PA- Lowery vs. S&S Transit, Common Pleas Court, Case No. GD-12-000130
 2014- Chicago, IL, Brown v. Jay Medicar, Pace Suburban Bus and the Chicago RTA
2014- Denver, CO, Joseph Lopez vs. Colorado Cab, District Court, Case No. 2013CV034205
2013- Cleveland, OH, Wilson vs. Max's Transportation, Claim No. 33 CBLG11002976
 2013- Milwaukee, WI, Clinton Peters vs. City Wide Transit, Inc. Case No. 13 CV 000048.
 2013- Dover, DE- McKinney v. DART, Delaware Superior Court, Case No. N12C-10-037 JOH
 2012- Dover, DE, Circuit Court, Janusz v. Delaware Regional Transit Agency (DART)
2011- Montgomery County, MD, Osborne vs. Challenger Transportation, BLC-KBPTT-0000943

Taxis, TNC, Ride-Hailing (Uber, Lyft, etc)

2022- Seattle, WA, Ceesay v. Uber, U.S. District Court, Seattle, Case No. 2:21-COV-00202 – BJR
2022- Louisville, KY - Strand vs Uber & Rasier. LLC, Jefferson County Circuit Court, Civil Case
2022- Miami, FL- Antolin v Uber, State of Florida 11th Judicial Court, Case No. 19-037803 CA 01
2022- Washington, DC- Baedeker v Uber & Rasier. LLC, DC Superior Court, Case No. 2021 CA 003044 V
2022- Las Vegas, NV- Pepito v. Kassaya, 8th Judicial District Court, Case No.:A-20-820107-C
2022- Costa Mesa, CA- Najera v Uber & Lyft, Superior Court, Case No. 30–2018–01006334-CU-PA-CJC
2022- Boston, MA- William Good vs Uber, Rasier, and Jonas Yohou- Suffolk Superior Court
2021- San Diego, CA- Lewis Atkinson vs Lyft, Kevin and Kristen Murphy, San Diego Superior Court
2021- Wareham, MA- Spencer vs. Lyft, Inc, and Glen Turner, Plymouth County Superior Court
2021- San Francisco, CA- Doe vs Lyft, Inc, San Francisco Superior Court, Case No. CGC-19-578124
2021- Moorestown, NJ- Ireland v Uber, Middlesex County Superior Court, Case No. MID-L-6867-19
2021- San Francisco, CA- Roe vs Uber, et. al., San Francisco Superior Court, Case No. CGC-19-574439
2021- Seattle, WA- Jordan v Fascitelli and Lyft, Seattle Municipal Court, Case No. 20-2-15959-0 KNT
2021- Las Vegas, NV- Wood vs Desert Cab, Clark County District Court, Case No A-21-834465-C
2021- Las Vegas, NV- Terry vs Rasier, Clark County District Court, Case No. A-20-814424-C
2021- West Palm Beach, FL- Brookes v Lyft, 15th Judicial Circuit Court, Case No. 2019-CA-004782
2021- Chicago, IL- McKeever vs Uber, Circuit Court of Cook County, IL, Civil Case.
2021- Pittsburgh, PA- Davidson vs Lyft, Allegheny Co Common Pleas Crt, Case No. GD-19-001928
2021- Scranton, PA- Townes vs Lyft, Lackawanna Com. Pleas Crt, Case No. 2019-CV-1759
2020- Louisville, KY- Williams vs Derby City Taxi, Jefferson County Circuit Court, Case No. 19-CI- 007156
2020- Spokane, WA- James v. Uber et al, Washington Superior Court, County of Spokane, Case No. O-100955
2020- Philadelphia, PA- Serize vs Uber Technologies - Philadelphia Court of Common Pleas
2020- Union City, NJ- Dawn Post vs. Lyft, NJ Municipal Court, Docket No.: MRS-L-002475-17
2020- Baltimore, MD- Jane Doe vs Uber & Kenney, U.S. District Court, Baltimore Division, Case No.1:20 - CV–00370
2020- Concord, NC- Ford vs TJs Taxi, No. Carolina General Court of Justice, Superior Court, File No. 18 CVS 2122
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2012- Sylvania Township, OH- City Council evaluation of Toledo Area Regional Transit Agency
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Sampling of Mr. Rubino's more than 400 Industry Speeches/Presentations since 2000 -

- "Creating a Winning Proposal" Transportation Alliance Massachusetts Grant Project 2021
- "Contracting Opportunities for NEMT Providers Transportation Alliance Massachusetts Grant Project 2021
- "Learning Lab- Winning Micro transit Contracts" Transportation Alliance Convention, Atlanta 2020
- "Learning Lab: New Opportunities in NEMT Medicare" Transportation Alliance Convention, Las Vegas 2019
- "Pre-trip Passenger Evaluation for NEMT/Paratransit Drivers" Atlas Paratransit Summit, Chicago 2018
- "The Emergence of TNCs in the Paratransit & NEMT Sector" Atlas Paratransit Summit, Chicago 2018
- "Spotting the Red Flags" Atlas Paratransit Summit, Chicago 2018
- "Paratransit Driver Recruiting & Retention," TLPA Spring Conference 2018
- "Best Methods of Driver Recruiting & Retention," TLPA Annual Convention 2017
- "Key Issues in Responding to Private Sector Requests for Proposals/Bids," TLPA Annual Convention 2017
- "Key Issues in Responding to Public Sector Requests for Proposals/Bids," TLPA Annual Convention 2017
- "Common Sense Training for Paratransit Drivers" FPTA/CTD Annual Conference 2016
- "Common Sense Training for NEMT/Paratransit Drivers" Atlas Paratransit Summit, Chicago 2016
- "Defending Wheelchair Rider Personal Injury Cases" Atlas Paratransit Summit, Chicago 2016
- "Excellence in Transportation" Charlotte, NC VCB, NASCAR Center, March 2016
- "Winning Strategies for Marketing Livery Services" TLPA Annual Convention (2016)
- "TOP Taxi Houston First" George Brown Convention Center, Houston VCB, February 2016
- "Addressing Paratransit Safety Issues and Concerns" TLPA Annual Convention (2015)
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- "Forming a Strategic Alliance for Contract Services," TLPA Annual Convention (2014)
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- "To Build Your Business, You Need to Find Out What They Want," TLPA Spring Conf (2012)
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- "Responding to a Government RFP", TLPA Spring Conference (2011)
- "Educating Taxi Drivers How to be Good Businessmen", TLPA Spring Conf. (2010)
- "Private Transportation Operators at the Planning Table", TLPA Spring Conf. (2010)
- "How to Become the 'Go-To' Company in Your Community," TLPA Annual Convention (2009)
- "How to Work with Non-Profit Agencies", TLPA Spring Conference (2009)
- "Pluses and Minuses of Working with your MPO", TLPA Spring Conference (2009)
- "Using Technology to Improve Your Business", Metro Transportation, Inc, New Haven CT (2009)
- "Getting Independent Contract Drivers to Improve Customer Service", TLPA Annual Conv. (2008)
- "Conveying Your Company's Value to Public Entities", TLPA Spring Conf. (2008)
- "Business Training of Call Center Staff", TLPA Annual Convention (2007)
- "Filling both the Front Seat & Back Seat of Taxicabs", TLPA Spring Conf. (2007).
- "Working with Independent Contractors" TLPA Annual Convention (2006).
- "Excellence in the Taxicab Industry", Charlotte, NC. Hotel Association (Nov 2006)
- "Non-traditional Income Sources" TLPA Spring Conference (2006).
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- "Outsourcing of Medical Transportation", TLPA Annual Convention (2004).
- "Retention of Independent Contractors", TLPA Annual Convention (2003).
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- "Your Passengers Want to Feel Comfortable"- TTA Mass. Project 2021
- "Your Company Management vs TNCs"- TTA Mass. Project 2021
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- "Learning to Prepare for the Tax Man" Transportation Alliance Massachusetts Grant Project 2021
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- "Subsidized Medical Transport: Better Way to Spend Tax Dollars " Ft Lauderdale Sun-Sentinel, July 2002

50 National Transit Industry Leaders Who Are Professional References for Mr. Rubino

1. Lisa Bacot, Executive Director, Florida Public Transit Association, Tallahassee, FL
2. Dan Dzyacky, Service Operations Superintendent, Metro Trans. Authority, Los Angeles, CA
3. Jayne Ann Pietrowski, Senior Transit Coordinator, Modal Development, FDOT, Ft. Laud., FL
4. Neil Sherman, Program Administrator, Human Service Transportation, Virginia DRPT
5. George Roarty, Director, Recovery and Mitigation at VA Department of Emergency Management (ret)
6. Wendy Klancher, Sr. Planner, Metropolitan Washington, DC, Council of Governments
7. Cal Marsella, Director, Denver Regional Transit District, Denver, CO (fmr.)
8. Howard Forman, Florida State Senator, Transportation Committee Chair, Ft. Lauderdale, FL (ret)
9. Terry Beutler, Sr. VP Destination Services, VISIT HOUSTON, Houston First Corporation
10. Donald J. Henderson, President & CEO, DJH Consulting, Houston, Texas
11. Jessie Huddleston, Trans. Planner, North Central Texas Council of Gov., Dallas, TX
12. Burhan Al-Shaikh, Director of For-Hire Vehicle Department, Charlotte, NC. Police Dept.
13. Terri Joelle Chambers, Chief Taxicab Inspector, For- Hire Vehicle Dept, Charlotte, NC
14. Will Jones, Director of Public Works, Greely, CO
15. Wanda Forrest, Senior Planner, North Florida Transportation Planning Organization
16. Marcie Larson, Director of Public Relations, North Florida Transportation Planning Organization
17. Carol Cranshaw, General Manager, Capital Area Transit System, Baton Rouge, LA
18. Stewart Nelson, Senior Planner, Mid-America Regional Council, Kansas City, MO

19. Peter Gerken, Lucas County (OH) Commission Chairman, Toledo, OH
20. John Michel, United States Air Force Brigadier General (ret), MV/Patriot Express, Dallas, TX
21. Ken Holton, Director of Grants, Jacksonville Transit Authority, Jacksonville, FL
22. Gloria Chigbrow, Assistant Director, Valley Regional Transit, Boise, ID
23. Alfred LaGasse, CEO, Taxicab, Limousine, & Paratransit Assoc. (TLPA), Rockville, MD
24. Harold Morgan, Exec VP, Taxicab, Limousine, & Paratransit Assoc., Rockville, MD
25. Robert McBride, Past President, TLPA, & President of Metro Taxi, Denver, CO
26. Mary Smarelli, Past President TLPA, & President Total Transit Inc, Milwaukee, WI
27. Rick Hewatt, Former TLPA President, Checker Cab, Atlanta, GA
28. Hamilton Smythe, Former TLPA President, Premier Transportation, Memphis, TN
29. Craig Bates, Former TLPA President, Checker Transportation, Kansas City, MO
30. Rob Searcy, Former TLPA President, United Taxi, Tampa, FL
31. Brian McBride, Former TLPA President, Yellow Cab Co, Cleveland, OH
32. Ellis Houston, Former TLPA President, Yellow Cab, Birmingham, AL
33. Edward Steinberg, President (ret), Miami Metro Transportation, Miami, FL
34. Charles Goodman, Senior Planner, Federal Transit Administration, Washington, DC
35. Kimberly Goins, Community Planner, Federal Transit Administration, Washington, DC
36. James McLary, CTAA, FTA Regional Ambassador, Bloomington, IN
37. Charles Johnson, President Total Contract Solutions, Little Elm, TX
38. Jon Burkhardt, Senior Study Director, WESTAT, Rockville, MD
39. Ken Thompson, Sr. Contract Specialist, Easter Seals Project Action, Washington, DC
40. Mark Joseph, CEO, Veolia Transportation North America, Silver Spring, MD
41. Terry Oates, CFO, Transdev North America, Baltimore, MD
42. Brad Whittle, Senior VP, Transdev, Denver, CO
43. William Scalzi, Current TLPA President Metro Transportation, West Haven, CT
44. Dwight Kines, Former TLPA President, Regional VP, Transdev, Baltimore, MD
45. Terry O'Toole, Regional VP, Transdev, Kansas City, MO
46. Ken Hosen, Principle and Senior Study Director, The KFH Group, Austin, TX
47. Dan Dalton, Senior Consultant, The KFH Group, Bethesda, MD
48. Elizabeth Ellis, Senior Consultant, The KFH Group, Bethesda, MD
49. Ken Hoggard, Corporate Director Network Development LogistiCare Solutions, Atlanta, GA
50. Ray Blanco, Director of Network Development, Southeastern Transportation, Atlanta, GA

100 Attorney References re: Mr. Rubino's Expert Witness Credentials with full contact information

1. Gregory Scott, The Scott Law Firm, Dallas, TX, (214) 951-9292, gscott@gscottlaw.com
2. Timothy Heather, Benjamin, Heather, Iacofano, Cincinnati, OH, 513-721-5672, tpheather@bhilaw.com
3. Sheryl M. Bourbeau, Gallagher & Cavanaugh, LLP, Lowell, MA, 978-452-0522, sherylb@gcattorneys.com
4. Matthew Sipoin, Pullano Law Offices, Chicago, IL, 312-551-1100, mts@pullanolaw.com
5. Jeffrey S. Fertl, Hinshaw & Culbertson LLP, Milwaukee, WI, 414-225-4812, jfertl@hinshawlaw.com
6. Kathryn L. Hartnett, Prentiss Grant LLC, Omaha, NE, 402-391-4600, khartnett@prentissgrant.com
7. Willie Gary, Gary, Williams, Parenti, Watson & Gary, Stuart, FL, 772-283-8260, dpk@Williegary.com
8. Steven L. Groves, Groves Powers, LLC, One St. Louis, MO, 314-696-2300, sgroves@grovespowers.com
9. Ryan J. Canon, MorrisBart, LTD, Gulfport, MS, 228-276-0312, rcanon@morrisbart.com
10. Thomas Sweeney, Messa & Associates, Philadelphia, PA, 215-568-3500, tsweeney@Messalaw.com,
11. Ernest Pribanic, Pribanic and Pribanic LLC, White Oak, PA, 412.672.5444, epribanic@pribanic.com
12. Ryan Gilbert, Morgan & Morgan, Gainesville, FL 32601, 352- 204-4712, rgilbert@forthepeople.com
13. Todd Terry, Christiansen Law Offices, Las Vegas, NV. 702-240-7979, tterry@christiansenlaw.com
14. Brian Baird, Borgelt, Powell, Peterson & Frauen, Milwaukee, WI, 414-276-3600, bwbaird@borgelt.com
15. Charles Scholle, Scholle Law, Duluth, GA, 770-717-5100, cscholle@schollelaw.com
16. Joe Tatum, Esq., Tatum and Wade, Jackson, MS 39201, 601- 948-7770, jntatum@aol.com.
17. Daniel M. Ryan, The Cottle Firm, Las Vegas, NV, 702-722-6111, dryan@cottlefirm.com
18. Edward S. Shensky, Stark & Stark, Yardley, PA, 267-907-9615, eshensky@stark-stark.com
19. Jackson Young, Ferguson Frost Moore & Young, Birmingham, AL, 205-380-6984, lly@ffmylaw.com,
20. Douglas R. Powell, Hinton & Powell, P.C., Atlanta, GA, 404-240-4128, DPowell@hintonpowell.com
21. Brett H. Bayne, McAngus, Goudelock & Courie, Columbia, SC 803-227-2281, brett.bayne@mgclaw.com
22. Alfred Altopiedi, Alfred V. Altopiedi, P.C. Springfield, PA, 610-544-1800, ava@pilawyer.com

23. Edward S. Shensky, Stark & Stark, Yardley, PA, 267-907-9600, eshensky@stark-stark.com
24. Jeremiah E. Jaspon, The Jaspon Firm, P.A., Orlando, FL, 40- 513-9515, Jeremiah@TheJasponFirm.com
25. Barry J. Palkovitz, Esquire, Palkovitz Law Office, White Oak, PA, 412-678-9000, Barry@Palkovitzlaw.com
26. Michael Gallagher, Gallagher & Cavanaugh, LLP, Lowell, MA, 978-452-0522, michaelg@gcattorneys.com
27. Nicholas A. Adair, Roetzel & Andress, P.A, Akron, OH 330-849-6639, nadair@ralaw.com
28. Donald C. Ligorio, Hourigan, Kluger & Quinn, Kingston, PA, 570-287-3000, dligorio@hkqlaw.com
29. Richard Egan, Costello, McMahon, Gilbreth, Murphy, Chicago, IL, 312-541-9700, regan@costellaw.com
30. Donald Dawson, Fieger, Fieger, Kenney, Southfield, MI, 248-355-5745, d.dawson@fiiegerlaw.com
31. Landon Moyer, Franklin & Prokopik, P.C., Martinsburg, WV 25401, 304.596.2277, lmoyer@fandpnet.com
32. Rebecca Van Court, DeFranco Bradley, Fairview Heights, IL, 618-628-2000, vancourt@defrancolaw.com
33. Matt Grossman, Rossman, Baumberger, Reboso & Spier, Miami, 800-775-6511, Grossman@rbllaw.com
34. Mark Sares, Harris, Karstaedt, Jamison & Powers, Englewood, CO, 720-875-9727, MSares@hkjp.com
35. Marc S. Cwik, LewisBrisbois, Las Vegas, NV, 702.693.4374 Marc.Cwik@lewisbrisbois.com
36. Randall Knutson, Knutson & Casey, Mankato, MN, 507-344-8888, randy@knutsoncasey.com.
37. Tom Merriman, Landskroner Grieco Merriman, LLC; Cleveland, OH, 216-487-7536, tom@lgmlegal.com
38. Joe Heard, Heard & Medack, PC, Houston TX, 713-772-6400, JHeard@heardmedackpc.com
39. Chuck Holliday, Jeffrey A. Garrety, P.C., Jackson, TN, 731-668-4878, chuckh@garretylaw.com
40. Jon Neill, Eymann Allison Hunter Jones, Spokane, WA, 509-747-0101, jhneill@eahjlaw.com
41. Joshua M. Coe, Akers Law Group, Brandon, MS (601) 825-4566, Joshua.coe@akerslawgroup.com
42. Brian A. Hinton, Anderson, Crawley & Burke, Ridgeland, Mississippi, 601-707-8792, bhinton@acblaw.com
43. Ben Hutson, Hutson Law Firm, PA, Gainesville, FL, 352-271-8100, ben@hutsonlaw.net
44. Brian E. Tims, Esq., Halloran & Sage, Westport, CT 06880, 203-222-4326, tims@halloransage.com
45. Drummond Law, 810 S Casino Center Blvd, Las Vegas 702-366-9966, Craig@drummondfirm.com
46. Dan Dannheisser, Paderewski Dannheisser, 1834 Main St, Sarasota, 941-365-7600, dan@pdfattorneys.com
47. Bruce C. Burt, 7090 S. Union Park Avenue, Midvale, Utah, 801-559-3936 bruce.burt@nationwide.com
48. Lynn Perry, Daniell Upton & Perry, 30421 Highway 181, Daphne, AL, 251-625-0046, jlp@dupm.com
49. Stephanie Cook, KPM Firm, 2840 Electric Rd, Roanoke, VA, 540-776-3583, stephanie.cook@kpmllaw.com
50. Brian Baird, Borgelt, Powell, Peterson & Frauen, Milwaukee, WI, 414- 276-3600, bwbaird@borgelt.com
51. Eddi Z. Zyko, Attorney at Law, Middlebury, CT, 203-758-8119, eddizyko@me.com
52. Seth Cohen, Cohen & Zedalis Law, Santa Fe, NM, 505-795-7699, scohen@candzlaw.com
53. Peter L. Agostini, Attorney At Law, Denville, NJ, 201-323-6263, plalaw@verizon.net
54. Devin Sreecharana, May Potenza Law, Phoenix, AR, 602-774-3568, Devin@maypotenza.com
55. Philip May, May Potenza Law, Phoenix, AR, 602) 252-1900, PMay@maypotenza.com
56. Andrew Stephenson, Franklin & Prokopik, Baltimore, MD, 410-230-3638, astephenson@fandpnet.com
57. Heather A. Rice, Esq., Franklin & Prokopik, P.C., Baltimore, MD 410-230-3617, hrice@fandpnet.com,
58. Ellen R. Stewart, Esq., & Prokopik, P.C., Baltimore, MD, 410-230-2670, estewart@fandpnet.com
59. Patrick M. Wachter ,Franklin & Prokopik, P.C., Baltimore, MD 410-230-3633, pwachter@fandpnet.com
60. John Shook, Shook & Stone, Las Vegas, NV, 702-385-2220, johnshook@shookandstone.com
61. Daniel Karp, Karpinski, Colaresi and Karp, Baltimore, MD, 410-727-5000, brunokarp@bkcklaw.com
62. J. Kevin Morrison, Jones Clifford, LLP, San Francisco, CA, 415-431-5310, kmorrison@jonesclifford.com
63. Frank Luizzi, Liuzzi Murphy Solomon Churton & Hale LLP, 415 400-700 frank@lmslaw.com
64. Michael F. Nolan, Jr., Connick & Connick, L.L.C., Metairie, LA, 504-681-6643, mnolan@connicklaw.com
65. David Abeyta, Abeyta Nelson P.C., Yakima, WA, 509-575-1588, DAbeyta@abeytanelson.com
66. Kim David Staskus, Staskus Law Firm, San Jose, CA, (408) 264-9822, kstaskus@staskuslawfirm
67. Ellis T. Fernandez, Fernandez Trial Lawyers. Jacksonville, FL, 904-398-8008, ET@Fernandeztl.com
68. Garrett Asher, Surber, Asher, Surber Moushon, Nashville - 615-997-1914, gasher@tennlawfirm.com
69. Darrell Flesner, DeFranco & Bradley, Fairview Heights, IL. 618-628-2000, flesner@defrancolaw.com
70. Jennifer Parks, Parks PI Legal Consulting, Las Vegas, 702-539-6098, jparks@parksplaceconsulting.com
71. Larry Mittin, Craig P. Kenny & Associates, Las Vegas, NV, 702-380-2800, lmittin@cpklaw.com
72. Mark McAlester, Fenton, Smith, Reneau, Oklahoma City, 405-235-4671, jmmcalester@fentonlaw.com,
73. Sorena S. Fallin, Fernandez Trial Lawyers, Jacksonville, FL, (904) 398-8008, Sorena@Fernandeztl.com
74. R. Brent Fuller, Bacon, Thornton & Palmer, Greenbelt, MD 20770, 301- 823-8532, rbfuller@lawbtp.com
75. Scott W. Leeds, The Cochran Firm, Miami, FL, 305-567-1200, swleeds@aol.com
76. David C. Dunbar, Dunbar Monroe, PA, Jackson, MS, dcdunbar@dunbarmonroe.com, 601-898-2073
77. Edward Bacon, Bacon, Thornton & Palmer, Greenbelt, MD 20770, 301- 823-8532, EBacon@lawbtp.com
78. David J. Kellerman, Middleton Reutlinger, Louisville, KY 502.625.2712, dkellerman@middletonlaw.com
79. Peter Friday, Friday & Cox LLC, Pittsburgh, PA, 866-462-9607, PFriday@fridaylaw.com

80. Philip Snyder, Lyons, Snyder & Collin, P.A. Plantation, FL, 954-462-8035, philip@lyonssnyder.com
81. Roy L. Mason, Smouse & Mason, Annapolis, MD, (410) 269-6620, RLM@smouseandmason.com
82. Zachary E. Howerton, Smouse & Mason, Annapolis, MD, (410) 269-6620, zeh@smouseandmason.com
83. Julian Rodriguez, Jr., Julian Rodriguez, Jr. & Associates, McAllen, 956-287-0088, jrod1@aol.com
84. Bradley A. Springer, Holt Mynatt Martinez, Las Cruces, NM. 575-524-8812, bas@hmm-law.com
85. Lawrence Goldberg, Goldberg, Meanix, West Chester, PA, 610-436-6220, lgoldberg@gmmlaw.net
86. David Craig, Craig, Kelly, & Faultless, Indianapolis, IN, 317-545-1760, dcraig@ckflaw.com
87. Michael Alkaraki, Leahy and Hoste, Chicago, Illinois, (312) 372-8893, malkaraki@leahylaw.com
88. Mark J. Jachimiak, Wood, Ris & Hames, P.C., Denver, Colorado, 303-863-7700, MJachimiak@wrhlaw.com
89. William Campbell, Elk & Elk, Mayfield Heights, OH, 440-442-6677, bcampbell@elk&elk.com
90. Luke Witte, Sperling Law, Milwaukee, WI, 414-273-7100, lwitte@milwaukeeelawfirm.com
91. Jeannie Petersen, Petersen Law, Lake Elmo, MN, 651-227-2534, petersen.jeannie@ppalawfirm.com
92. Briant Mildenhall, Katz, Stepp, Wright, Atlanta, GA- 404-240-0400, bmildenhall@thekatzlawfirm.com
93. Patrick E. Mahoney, Mahoney Law, Boise, Idaho, 208-841-8010, patrick@patrickmahoneylaw.com
94. Leonardo Caruso, Caruso Law, Boston, MA, 617-523-5123, lzauli@carusolawboston.com
95. Brad Parker or Alex Evans, Parker & McConkie, Salt Lake City, UT, 801-264-1950, Alex@sjatty.com
96. Jeffrey Gentilotti, Bifferato Gentilotti Law, Newark, DE, 302-429-1900, jgentilotti@bglawde.com
97. Gerald Wasserman, Wasserman Law LLC, Metairie, LA. 504-846-5700, lawyer@wasslawfirm.com
98. Leonard Berins, Wasserman Law LLC, Metairie, LA 504-258-1853, lberins@wasslawfirm.com
99. Joseph Nogay, Sellitti, Nogay, & McCune, Weirton, WV 304-723-1400, jgn-snlaw@comcast.net
100. Marc Breakstone, Breakstone, White & Gluck, Boston 617-723-7676, breakstone@bwglaw.com

Education

- **Bachelor of Arts in Journalism**, 1971, Marist College, Poughkeepsie, NY.
- **Professional Broadcasting Certification**, 1975, Miami Lakes Tech, Miami Lakes, FL

Memberships and Noteworthy Achievements

- Member of the Transportation Alliance (formerly the TLPA) since 1995
- Member Community Transportation Association of America (CTAA) since 2002
- Member Committee for the Transportation Disadvantaged of Florida (TDC).
- Member Long Range Transportation Plan Committee of 1st Coast TPO
- Member of the American Non-Emergency Medical Transportation Association
- Elected and served as City of Saint Augustine's representative on Citizens Advisory Committee of 1st Coast TPO, Jacksonville, FL. (2006-2013).
- Member NE Fla. Mobility Coalition by Jacksonville Transit Authority.
- Elected and served as St Johns County's representative on Citizens Advisory Committee of 1st Coast TPO, Jacksonville, FL. (2006-2013).
- Selected in 2016 by Houston, TX CVB to create and present Houston 1st Top Taxi Program
- Selected in by the Police Department of Charlotte, NC. to be keynote speaker at "Excellence in Transportation," an event that brought together business, civic & community leaders (2006)
- Selected in 2016 by Charlotte, NC CVB as key speaker at "Excellence in Transportation" event
- Selected by Lee County (FL) Airport Authority as key speaker in Excellence in Transportation driver seminar
- Elected to Citizens Advisory Committee, Pembroke Pines, FL. (2005).
- Member of Paratransit Steering Committee, the Transportation Alliance (formerly the Taxicab, Limousine, & Paratransit Association -TLPA), Rockville, MD. (2000-2005, & 2011 to present)
- Member of Taxicab Committee, the Transportation Alliance (formerly the TLPA) Rockville, MD. (2006-2010)

Joseph M. Rubino Expert Witness Testimonials

"Mr. Rubino is the finest expert I have worked with in 33 years of practicing law. I have never seen an expert handle an attorney's questions with such dexterity. I was literally stunned watching his deposition. A very experienced opposing counsel was completely overmatched. When the deposition was over, I thought "I definitely found the right guy." **Brad Parker, Parker & McConkie, Salt Lake City, Utah.**

"Joe's expertise in the for-hire transportation industry is unparalleled. His opinions are well reasoned and difficult to challenge. Joe's expert analysis will help the litigator develop a solid discovery and litigation plan, and, ultimately, bring the case to resolution. Joe is a true professional at a reasonable fee, easy to communicate with, and his work product is of highest caliber." **Bradley A. Springer, Holt Mynatt Martinez, Las Cruces, NM**

"Joe, your observations were very eye opening and changed the trajectory of our common carrier focus towards the higher duty of care owed by a private contract transportation provider. The defense was made aware of your conclusions at mediation and it helped immeasurably in facilitating a satisfactory settlement of the case. I appreciate your work on the case and look forward to an opportunity to work with you again in the future." **Jeffery B. Kaiser, Kaiser P.C., Attorneys at Law, Houston, Texas**

"Joe, it was an absolute pleasure to work with you. You are exactly what I look for in an expert, knowledgeable and yet able to explain things to me and others in a simple and understandable way. You were willing to work in the context of our case and our locale's legal requirements. You were a huge help in getting the case resolved in our favor. **Michael J. Harris, Crowe and Mulvey, LLP, Boston, MA**

"I had the pleasure of working with Joe Rubino on a difficult liability case against a bus transport company in Orlando, Florida. Joe's expertise was invaluable in crystallizing the issues and theories of liability. The case was resolved in mediation, in large part, due to Joe's involvement and willingness to participate in trial, if necessary. I recommend his services unequivocally and without hesitation." **Scott W. Leeds, The Cochran Firm**

"I retained Joe in a case where an intoxicated cab driver caused a fatal accident. Joe was instrumental in helping defend the negligent entrustment and negligent hiring claims against my client. He prepared a compelling expert report and also provided valuable insight on how to cross-examine plaintiff's expert." **David J. Kellerman, Louisville, KY Attorney**

"It was a great pleasure working with you and I am glad we had the opportunity to do so. Your expert analysis was extremely important in helping us achieve a favorable outcome and we are grateful for your assistance. " **Sheryl M. Bourbeau, Gallagher & Cavanaugh, LLP, Lowell, MA**

"Mr. Rubino was extremely Knowledgeable, thorough and professional. He is clearly the premier expert in the field of nonemergency medical transport. I would highly recommend him to anyone with a case in this area." **Donald C. Ligorio, Hourigan, Kluger & Quinn P.C., Kingston, PA**

"Joe Rubino is an excellent expert. I really appreciated his no nonsense approach and the fact that he knows his area of expertise better than anyone I have seen. I would be glad to work with him again in the future." **Steve Groves, Groves Powers, LLC, St. Louis, MO**

"Mr. Rubino was wonderful to work with. We knew we had the right expert when opposing counsel attempted to contact him after we had just retained him. Joe can find case issues you may not even know exist. Our attorney was "very pleased." We look forward to engaging him in the future." **Parks PI Legal Nurse Consulting - Las Vegas, NV**

"Mr. Rubino- Our case was very difficult as not only did the police originally find our client at fault but, to make matters worse, our firm was not hired until two years after the accident. However, with your assistance, we were able to convince the other side to settle in our client's favor. Our success at mediation could not have been realized without your assistance. On behalf of our client and her family, we thank you." **David W. Craig, Craig, Kelly, & Faultless, Indianapolis, IN**

"Our clients were extremely pleased with the settlement. Your efforts and help along the way gave us the firepower we needed to put even more pressure on the Defendants to pay more for the settlement. Our settlement value more than doubled thanks in part to your efforts and developments in the case over the past year." **Briant G. Mildenhall, Katz Stepp Wright & Fleming, Atlanta, GA**

"We can't thank Joe enough. My co-counsel and I thought we had a pretty good handle on the issues of the case, until Joe explained a few points we had missed. We used this new angle to hammer the other side. At his deposition, he was thrown every curve ball imaginable by a very well-qualified defense attorney, and he hit every one out of the park. He's a charismatic witness and has instant jury appeal, which you can gather just by talking to him on the phone." **Daniel Libbey, Libbey Law, Anchorage, AK**

"Joe's knowledge and expertise in passenger transportation is outstanding. His demeanor under cross examination by aggressive opposing counsel was professional, thoughtful and enthusiastic. He was cooperative and easy to work with." **Richard Fanyo, Dufford & Brown, Denver, CO**

"When Joe provided his initial review of our case, I thought 'this man really knows his onions.' His knowledge of the nuances of the transportation industry was very helpful to our case. We wholeheartedly recommend Mr. Rubino as an expert witness." **Joseph Nogay, Sellitti, Nogay, & McCune, Weirton, WV**

"We found Joe through another attorney who had used him to obtain a multi-million dollar verdict. The defendants weren't budging until Joe showed up. He put together certain facts that were staring us right in the face but that we weren't using. If your case involves a for-hire vehicle, you should hire Joe before the other side does." **Les Syren, Syren Law, Anchorage, AK**

"Joe's credentials in the non-emergency transport industry speak volumes, and defense counsel respect and appreciate his opinions. Joe is quick to find facts and evidence in cases that will add pressure points to the opposing side, and he has a knack for presenting this information in a persuasive way. Joe is a pleasure to work with; he is helpful in all phases of the case. Our clients were extremely pleased with the settlement. Your efforts and help along the way gave us the firepower we needed to put even more pressure on the Defendants to pay more for the settlement. Our settlement value more than doubled thanks in part to your efforts and developments in the case over the past year." **Briant G. Mildenhall, Katz Stepp Wright & Fleming, Atlanta, GA**

"When we first spoke to Joe, he told us that his cases often settle in his client's favor immediately after his deposition. We found out he was not exaggerating. Our opposing counsel took his depo, decided it was suicide to put Joe in front of a jury, and offered our client a settlement the very next day. Thanks, Joe!" **James Pilkey, Payne Pilkey, P.C., Ft Lauderdale, FL**

"Joe Rubino is the King Solomon of the for-hire industry. I have 52 years in this industry, but I am always amazed by his wisdom, knowledge and the clarity in which he communicates his messages." **Allen Weatherill, GM, United Taxi, Clearwater, FL.**

"Joe, your prediction came true, as our case settled to our client's satisfaction shortly after your deposition. You did a great job, and I got along with you fantastically. Thanks again!" **Patrick E. Mahoney, Mahoney Law, PLLC, Boise, Idaho**

"Mr. Rubino, your presentation was excellent, very informative and I learned a lot from the great ideas that you mentioned. I would encourage all transportation authorities to see your presentation, and also to let you help to train their drivers. You really do a good job!" **Burhan Al-Shaikh, Charlotte, NC., Director of For-Hire Vehicle Transportation**

"As a consultant, I've had the pleasure of working with Mr. Rubino on a number of occasions. His knowledge and dedication to the ground transportation industry is most impressive and he is able to convey that real world knowledge in a thoughtful and easy to understand manner." **Ken Hosen, Principal, KFH Group, Bethesda, MD.**

"Your presentation captured and held the attention of drivers, management, social services and the rest of us in the industry. I would encourage any municipality to solicit your talents." **Terri Joelle Chambers, For-Hire Vehicle Department, Charlotte, NC**

"Joe Rubino's passionate approach to driver standards and service quality has played a large role in our being awarded a large Medicaid contract. Mr. Rubino brings great knowledge to the transportation industry, and he was able to make a strong contribution to our successful efforts." **Jack Bewley, President, Irving Holdings, Dallas, TX.**